VOLUNTEER RESEARCHER

Profile
Child Helpline International is a collective impact organisation based in Amsterdam. We are a network of 168 members in 139 countries across the world. Child Helpline International conducts various research activities. For example, every year, Child Helpline International collects both quantitative and qualitative data on the contacts received by our child helplines across the world.

We are looking for a highly skilled volunteer to support us with several core research activities, such as the collection, analysis and reporting of the data on contacts. These data are used to detect trends, to improve support for children and young people and advocate for children's rights on a local, regional and global level.

The volunteer researcher will join the Data and Researcher team and work closely with our Data and Research Manager and several researchers. This assignment is flexible in terms of time allocation, but we anticipate a preliminary period of three months on a part-time basis (2 days/week or more), with the possibility of an extension. The location is in our office in Amsterdam in principle, but there is flexibility to do some remote work, in particular with regards to the current public health situation.

This position’s purpose and essential functions:
- Support the data and research team in:
  - Collecting data, i.e. creating and distributing surveys and other research materials and documents
  - Performing data cleaning, and descriptive and inferential analyses
  - Creating data visualisations
  - Writing reports on the results of the data analyses
  - Conceptualising and designing research projects
  - Performing content analyses on case summaries
  - Where necessary in the day-to-day operations of the organisation

Requirements
- Degree in social sciences or related field
- Strong knowledge of statistical analysis methods, including relevant softwares such as R
- Experience using quantitative methods in own research projects
- Excellent conceptual and writing skills
- Knowledge of, and experience with, content analysis methods, including relevant software, are a plus
- Strong collaborative skills, as well as ability to work independently
- Ability to convey complex concepts to other clearly
- Native or near native spoken and written English skills. Arabic, Spanish or French are a strong plus
- A proactive and optimistic team worker who takes pride in delivering high quality work.
What we offer

- A unique opportunity to conduct applied research in an international NGO, and to work with a unique data set

We will require you to sign a Volunteer Agreement.

We accept applications as of now and up until 16 April 2021. Please send your CV and a short letter of motivation to andrea@childhelplineinternational.org. We look forward to hearing from you!