CONSULTANT: LEARNING STRATEGY DEVELOPMENT

We are looking for an extraordinary strategic learning consultant who has the experience, skills and personality to take on the development of our network’s learning and knowledge flow strategy for our next strategic phase, 2021-2023.

Background
Child Helpline International is a global network of child helplines, with 173 members in 142 countries and territories around the world. We coordinate information, viewpoints, knowledge and data from our child helpline members, and from partners and other external sources. This exceptional resource is used to help and support child protection systems globally, regionally and nationally, to help our members advocate for the rights of children and young people and amplify their voices.

Our office is based in Amsterdam, the Netherlands, but we are currently working remotely due to the COVID-19 situation.

About the Role
We are looking for an expert in network-based learning and knowledge flow, who can help us connect the dots between our data collection activities (child helpline data, quality standards self-assessment, membership surveys) and learning needs and propose appropriate dissemination strategies of learning in different formats – all packaged into one comprehensive, cost-effective and feasible learning strategy for 2021-2023. This process will be guided by the following questions:

- From what sources do we establish the need for learning?
- How can we further specify the learning needs among our child helplines?
- From whom do we gain knowledge on the identified knowledge gaps?
- In what way (method) do we collect data to gain this knowledge?
- How do we disseminate this to the rest of the network (learning format)?
- How do we evaluate?

You will be consulting with the team, supervisory board and the membership in the construction of this learning strategy.

Who you are:
We are looking for an expert in network-based learning and knowledge flow with:

- Extensive practical and theoretical knowledge in a range of learning methodologies, both online and offline.
- Deep knowledge and experience in setting up structures for knowledge and information flow, ideally in a network organisation.
- An analytical and critically thinking mind who seeks to solve problems proactively and collaboratively.
- An excellent communicator and collaborator who is able to consult with, and find common ground with stakeholders who all come from different perspectives.
• Strong understanding of the non-profit sector, and the need for lean and cost-effective systems for knowledge flow.
• Fluent in written and spoken English. French, Spanish or Arabic is a big plus.
• Has a valid work permit to work in the Netherlands, and a registration with the KvK as a consultant, or a willingness to acquire one.
• As a person, you are reliable, flexible and thorough.

The duration of this role is for 15 days, spread over 2 months.

REMUNERATION
€ 375 per working day, inclusive of applicable taxes, for the aforementioned duration period of 15 days.

APPLICATION
Please send your CV and a cover letter, in English, to helen@childhelplineinternational.org by July 10 2020. Please be sure to include in your cover letter examples of your previous experience in guiding learning processes and strategies.